







# We support those who don't seek traditional therapy



### Learn to Live overcomes access barriers

- Social stigma
- Accessibility: geographic limitations, limited access
- High costs: individuals, employers, insurers, and providers

1,2: Kessler, R. C., PhD. (2005). Prevalence and treatment of mental disorders. NEJM, 352(24), 2515-23.



# **Changing Minds to Change Lives**

We help everyone learn to live better lives with an end-to-end mental health solution

Clinical assessments lead to custom care recommendations, while maintaining the option of personal choice:



Wellness, Mindfulness and Resilience

- Resilience CBT Program
- Weekly Mood Boosting Tips (Mindfulness Moments)
- Quick Breaks (Meditation;Present Awareness Exercises)
- Monthly Wellness Articles
- LeadWell Leadership Training Series



Mild to Moderate Clinical Severity



High Clinical Severity and Crisis Response

Clinically-Validated Self-Directed **Digital Cognitive Behavioral Therapy (CBT) Programs** for Ages 13+

**Depression** 

- Social Anxiety
- o Insomnia

- Stress, Anxiety & Worry
- o Panic

Substance Use

24/7 Access to Masters Level Clinician Coaches via Text, Phone, or Email in English or Spanish

- ✓ Peer-to-Peer Support
- ✓ Clinician-Led Webinars
- ✓ Mental Health Toolkits

- ✓ Crisis Response Protocols
- ✓ Warm Handoffs / Referrals





# Our services

Change your mind. Change your life.™



# **Digital CBT is very effective**



## Validated by clinically proven methods

- 150+ gold-standard clinical studies over 20 years<sup>1</sup>
- Used consistently for 20+ years
- Based on CBT

### **Our outcomes**

- On par with clinical studies
- Published, peer-reviewed outcomes
- Compelling psychometric improvements:<sup>2</sup> SPIN (-22%), PHQ-9 (-30%), GAD-7 (-29%), MOS-Sleep (-31%)



<sup>2.</sup> Source: Internal Learn to Live Data, 2016-2019.





<sup>1.</sup> Anderson, G. (2017, October 13). Lifetime achievement address. Speech presented at ISRII Conference in Germany, Berlin.

## **L2L services: Mindfulness Moments and Webinars**

#### Mindfulness Moment:

We all need warmth & kindness. Who do you wish to surround yourself with? Reach out to someone who lifts you up. Connect w/ them today.

Mindfulness Moment: Drop stress as you eat. Enjoy your next meal slowly, taking time to notice texture & temperature. Crunchy? Hot? Feel food 3x this week.

### **Mindfulness Moments**

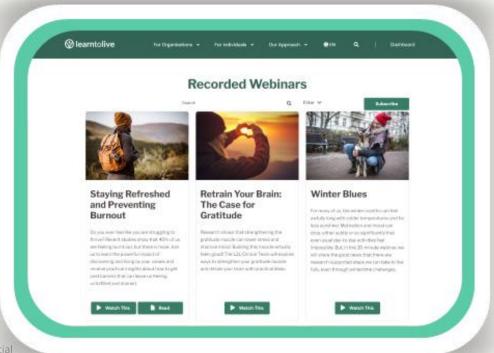
- Opt-in to text message
- Weekly text message
- Drives user back to L2L

### **Webinars**

- Live & On-Demand
- Address a variety of topics
  - New webinars added quarterly

 $1\ Brown, J., \&$  Jones, E. (2022, July). Improving results for digital therapeutics with social support.

2 Brown, J., & Jones, E. (2022, May). Improving results for digital therapeutics



# **L2L services: Teammates and Coaching**

#### Teammates

As with most things, we get better results when we have encouragement and support. Here you can identify one or two friends and family —your teammates — and a style of support you find most helpful to get you motivated and keep you accountable



Add Teammate #2

### **Teammates**

- Social connection and support
- Encouragement on their journey
- Up to two teammates at a time

## Coaching

- Must enroll in the L2L program and complete coaching survey
  - Opt-in model
  - Dynamic coaching page

Coach Erika
Hi Mark, how have things been going this week? I see you made it through lesson 2- have you been able to get some practice in with the STEPP Model?

Mark, Member
Hey Coach Erika. Overall,
this week has been going
well. I actually started
working on a STEPP
Model the other day, but
got stuck towards the end.



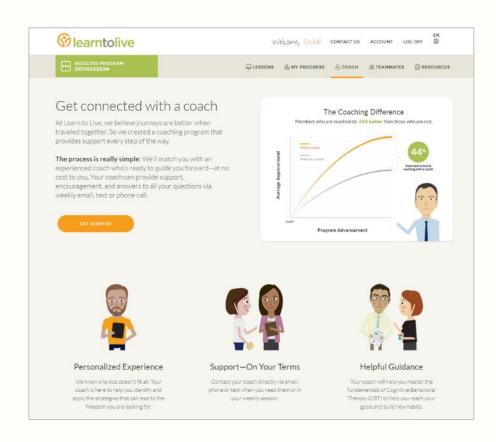
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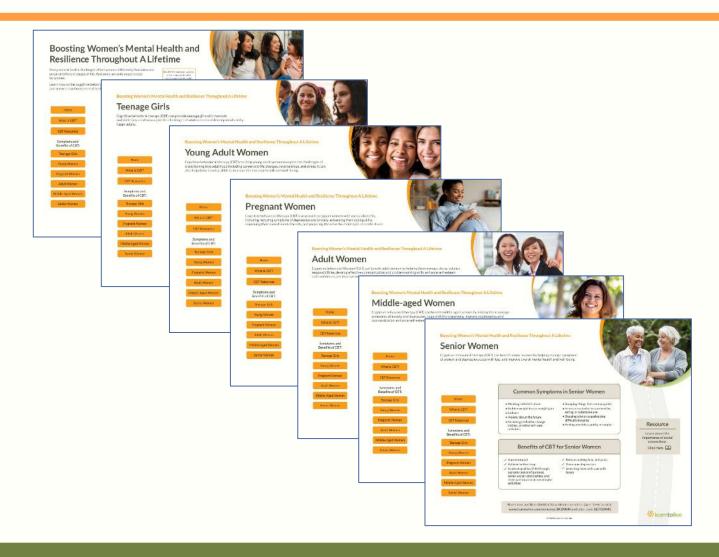
# Our coaches play a key role for members

- All are full time employees
- Masters-level and higher: Social Work, Psychology
- Prior experience in clinical settings
- Highly trained in Learn to Live coaching protocols
- Able to coordinate with other care
- Members benefit from coaching
  - Access via text, email, or phone
  - 32% average psychometric score decrease
  - Greater lesson advancement
  - 10% of members use coaches





## **L2L Services: Focused Toolkits**



### **Topics Include:**

- Coping with Loss: Healing from Grief and Providing Support to Others
- Suicide Awareness and Prevention: Recognizing the Signs and Finding Help
- Trauma Recovery
- Boosting Women's Mental Health and Resilience Throughout A Lifetime

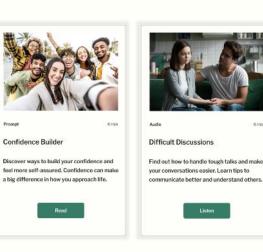


## **Quick Breaks Content**



### Clinical Quick Breaks

- Provides multiple engagement methods, including short form video and audio in addition to writing prompts
- Less than 5-minute exercises
- Backed by CBT Principles
- Subscribe for notifications



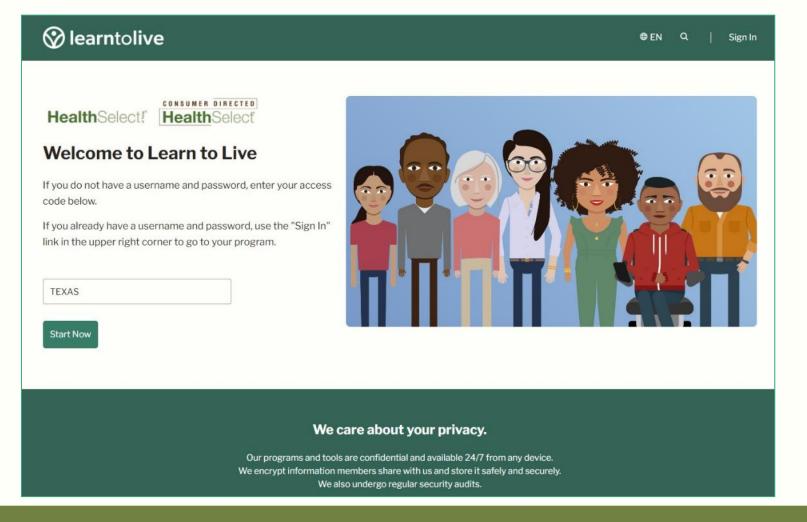








## How to access Learn to Live



learntolive.com/welcome/healthselect

Access Code: TEXAS



All Learn to Live services are available at <u>no additional</u> <u>cost</u> for all HealthSelect<sup>SM</sup> health plan members







## **Demonstration**





## **Disclosures**

Learn To Live, Inc. is an independent company that has contracted with Blue Cross and Blue Shield of Texas to provide online tools and programs for behavioral health support.

Blue Cross and Blue Shield of Texas is the third-party administrator for HealthSelect of Texas and Consumer Directed HealthSelect

Blue Cross and Blue Shield of Texas, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

